



UNDERSTAND YOUR DINING PLAN

2025-2026

HOW YOUR DINING PLAN WORKS

Your Plan covers BOTH Fall and Winter Semesters

You receive ALL of your Dining Plan funds for BOTH Semesters at the beginning of September.

Your Student Identification Card is your Dining Card

Your student ID card is your payment method for your food purchases. Without it, you will have to pay cash.

- You cannot transfer a cash purchase to your Dining Plan
- You cannot get a cash refund from your Dining Plan

CHOOSE THE PLAN THAT IS RIGHT FOR YOU



COMMUTER PLAN

Our most popular plan is designed for students who are off campus most weekends and those with average appetites.

This plan includes both base and flex dollars



STANDARD PLAN

Appropriate for students on campus alternate weekends and those with larger appetites.

This plan includes both base and flex dollars.



SAMPLER PLAN

Available to students NOT on the mandatory Dining Plan.

Provides convenience and value for daytime dining, vending purchases, and After Hours.

This plan includes flex dollars only.

NOTE:

- These are general guidelines and do not necessarily apply to every student.
- **All plans are due and payable by October 1, 2025.**
- Students on a mandatory Dining Plan may select either the Commuter or Standard Plan.



| BASE DOLLARS | FLEX DOLLARS |
|--|---|
| <ul style="list-style-type: none"> • All purchases are GST-exempt • 50% of Base Dollars are non-refundable and must be used between September-April, any additional remaining Base Dollars will be converted to Flex Dollars after May 1st • Eligible for food purchases at Chartwells dining outlets • Not eligible for After Hours Express* or vending machine purchases | <ul style="list-style-type: none"> • Eligible for food purchases at Chartwells dining outlets • Eligible for After Hours Express* and vending machine purchases • Do not expire • GST applied to all purchases* |

*Due to CRA regulations and University Policy

WHERE CAN YOU USE YOUR DINING PLAN

DINING PLAN DOLLARS are accepted at all CHARTWELLS dining outlets including:



UNIVERSITY HALL

Urban Market: Our main dining outlet - menu changes frequently

Subway: A full service outlet



SCIENCE & ACADEMIC BUILDING

Carvery & Bakery: Hand-crafted and house-made sandwiches



LIBRARY BUILDING (LINC)

Market Coffee: A full service outlet



THE CENTRE FOR SPORT & WELLNESS

Burrito Loco: A full service outlet

Tim Hortons: A full service outlet



urban market



Tim Hortons



Find the Dining Outlet hours of operation at uleth.ca/diningplan/operating-hours



AFTER HOURS

Your Flex Dining Dollars gives you the freedom to use your Dining Plan even after most food outlets have closed.

- 24-Hour Snack & Beverage Vending
- After Hours Express with Pizza 73
 - Delivered right to your on-campus housing building!



Note: Flex Dining Dollars are for food purchases only. Tipping, if you choose, will be cash only.

RESTRICTIONS

- Cannot be used at the Students Union Food Court shops or ULSU vending
- Alcohol cannot be purchased using any Dining Plan, at any location

MOBILE ORDERING



Boost App

Save time and skip the line at all Chartwells dining outlets with Boost mobile ordering.

Customize your order, choose your pickup time, and pay using your Dining Plan. Boost uses your Base Dining Dollars but payments can also be made using Flex Dollars, Bridge Bucks, and credit card payments.

To download the Boost app visit: dineoncampus.ca/uleth/boost

ADDING MONEY TO YOUR ACCOUNT

You can add money on to your Dining Plan at any time.

Go to one of the Self-service Cash Load Stations around campus or visit: myfunds.ulethbridge.ca

CHECK YOUR BALANCE

Visit myfunds.ulethbridge.ca to check our current Dining Plan balance for both Base and Flex Dollars, see your transactions, add more Dining Plan Flex Dollars or Bridge Bucks, or deactivate your lost ID card.



REMAINING DINING DOLLARS

50 % (\$2000) of Base Dollar is **non-refundable**. Any additional left over Base Dollars convert to Flex Dollars (without penalty) on May 1, 2026. Any remaining Flex Dollars will remain active.

All Flex Dollars will remain active on your student account for the duration of your time at the University.

CANCELLING YOUR DINING PLAN

A Dining Plan may be cancelled if a student elects to move out of on-campus housing or withdraws from the University.

The Dining Plan refund will be subject to the \$75 administration fee and shall be prorated based on the date of cancellation. All cancellations are subject to the weekly consumption schedule.

To learn more about cancelling your dining plan contact Housing Services at housing@uleth.ca or 403-329-2584.

LOST ID CARDS

Lost cards must be reported ASAP to avoid the use of Dining Dollars. Dining Plan purchases up to the time the ID card is reported lost shall be the responsibility of the ID holder.

To deactivate your ID card, follow the instructions at ulethbridge.ca/my-card/dining-plan-information

If you do not have immediate access to the internet, call the ITS Solutions Centre (403) 329-2490 as soon as possible.

Replacement ID Card requests must be submitted at: go.uleth.ca/RequestIDCard
You will receive an email when your ID Card is ready for pickup.

Found ID Cards should be returned to the ITS Solution Centre, located in TH218, Turcotte Hall.

STAY UP-TO-DATE ON ALL ULETH DINING AND HOUSING

@uleth.housing

