



ADDING MONEY TO MY DINING PLAN

You can add money onto your Dining Plan at any time. Please visit one of the self-service Cash Load Stations around campus or go online to: myfunds.ulethbridge.ca or scan the QR code above.

CHECK YOUR DINING PLAN BALANCE ONLINE

Visit myfunds.ulethbridge.ca or the QR code above, to check our current Dining Plan balance for both Base and Flex Dollars, see your transactions, add more Dining Plan Flex Dollars or Bridge Bucks, and deactivate your lost ID card.

REMAINING DINING DOLLARS

At the end of the Spring Term, after May 1, 2023:

- Any remaining Base Dollars will be transferred, without penalty, to Flex Dollars
- Any remaining Flex Dollars will remain active

All Flex Dollars will remain active on your student account for the duration of your time at the University.

CANCELLING YOUR DINING PLAN

A Dining Plan may be cancelled and a refund requested if a student elects to move out of residence or withdraws from the University. Mandatory Dining Plan refunds will only be processed if the student withdraws before the end of the semester.

The Dining Plan refund will be subject to the \$75 administration fee and shall be prorated based on the time the student lived in residence. All cancellations are subject to the weekly consumption schedule.



LOST ID CARDS

Lost cards must be reported immediately to avoid the use of Dining Dollars. Dining Plan purchases up the time the ID card is reported lost shall be the responsibility of the ID Card holder.

To deactivate your card immediately, contact Housing Services at 403-329-2584.

Replacement ID Card requests must be submitted at: go.uleth.ca/RequestIDCard. ID Cards can be picked up 4-8 business hours after the request is submitted. You will receive an email when your ID Card is ready for pickup.

Found ID Cards should be returned to the ITS Solution Centre, located in TH218, Turcotte Hall.

AFTER HOURS

Your Flex Dining Dollars gives you the freedom to use your Dining Plan even after most food outlets have closed.

24 Hour Snack & Beverage Vending

Residence Express with Pizza 73 
Delivered right to your Residence Building!

Note: Flex Dining Dollars are for food purchases only. Tipping, if you choose, will be cash only.

ONLINE FARMER'S MARKET & MEAL KITS



Your Flex Dollars can be used to purchase Gift Cards to Mocha Local.

Order fresh and healthy meal kits and farmer's market groceries online from Mocha Local's online store at: store.mochalocal.ca.

Orders are delivered weekly to campus. Gift Cards can be purchased from the Food Services office, A620.



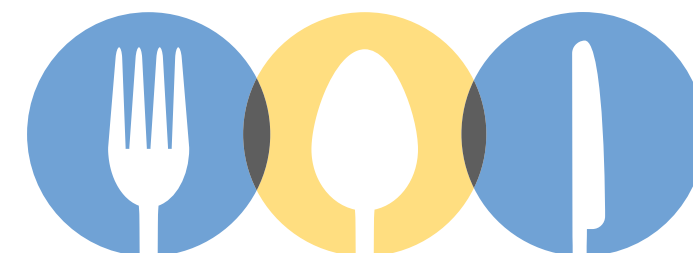
UNDERSTANDING YOUR 2022-2023



YOUR RESIDENCE DINING PLAN
GIVES YOU ACCESS TO SOME GREAT
FOOD OUTLETS ON CAMPUS:



Tim Hortons



HOW YOUR DINING PLAN WORKS

Your Plan covers BOTH Fall and Spring Semesters.
You receive ALL your Dining Plan funds for both Semesters at the beginning of September.

Your Student Identification Card is your Dining Card!
Your student ID card is your payment method for your food purchases.

Without it, you will have to pay cash.
You cannot transfer a cash purchase to your Dining Plan and you cannot get a cash refund from your Dining Plan.

WHERE CAN YOU USE YOUR DINING PLAN?

Your DINING PLAN DOLLARS are used for the majority of your on-campus food purchases. It is accepted at all CHARTWELLS dining outlets.



UNIVERSITY HALL

Urban Market: Our main dining outlet
Menus change daily and throughout the day

UHall Subway: A full service outlet



SCIENCE & ACADEMIC BUILDING

Carvery & Bakery:
Hand-crafted and House-made Sandwiches



LIBRARY BUILDING (LINC)

Starbucks: A full service outlet



1ST CHOICE SAVINGS CENTRE

Booster Juice: A full service outlet
Tim Hortons: A full service outlet

YOUR DINING PLAN HAS TWO PARTS: BASE AND FLEX

BASE DOLLARS

- All purchases GST Exempt
- All unused Base Dollars will be transferred in full to Flex Dollars after May 1, 2023
- No Purchases at Any Vending Machines**
- Not Eligible for After Hours Residence Express**

FLEX DOLLARS

- Use for food purchases at all CHARTWELLS Dining Outlets
- Use at Snack & Beverage Vending Machines
- Use for After Hours Residence Express**
- Your Funds Never Expire
- GST Applied to All Purchases**

**Due to CRA regulations and University Policy

If you have any questions about your Dining Plan go to: uleth.ca/housing/eating or scan the QR code



RESTRICTIONS

- Cannot be used at the Students Union Food Court shops or ULSU vending
- Alcohol cannot be purchased using any Dining Plan, at any location

MOBILE ORDERING WITH YOUR DINING PLAN DOLLARS



Boost App
Save time and skip the line at all CHARTWELLS Dining Outlets with Boost mobile ordering.

Customize your order, choose your pickup time and pay using your Dining Plan. Boost Dining Plan payments use your Base Dining Dollars.

If you run out of Base Dining Dollars, Boost also accepts Flex Dining Dollars, Bridge Bucks, and credit card payments.

To learn more about the Boost app and download it to your mobile device, visit: www.dineoncampus.ca/lethbridge/boost or scan the QR code here:



YOU CHOOSE THE PLAN THAT IS RIGHT FOR YOU

All food items are individually priced - just like a restaurant!

You only pay for what you select. Dining Plans are accepted in every one of CHARTWELLS' six outlets, so you choose where you want to dine.

The amount of time you spend on campus and the types of foods you regularly consume are important criteria in choosing the right sized plan.

★ **COMMUTER PLAN** \$4,100
Our most popular plan is designed for students who are off campus most weekends and those with average appetites. This plan has both base and flex dollars

★ **STANDARD PLAN** \$4,750
Appropriate for students on campus alternate weekends and those with larger appetites. This plan has both base and flex dollars.

★ **SAMPLER PLAN** \$2,030
Available for those students NOT on the mandatory Dining Plan. Provides convenience and value for daytime dining, vending purchases, and After Hours. This plan is flex dollars only.

GUIDELINES

- These are only general guidelines and do not necessarily apply to every student.
- All plans are due and payable by October 1, 2022.
- Base Dollars can be used at retail food outlets.
- Flex Dollars can be used at retail food outlets, vending machines, and for After Hours Dining.
- Resident students on a mandatory Dining Plan may select either the Commuter or Standard Plan.

