

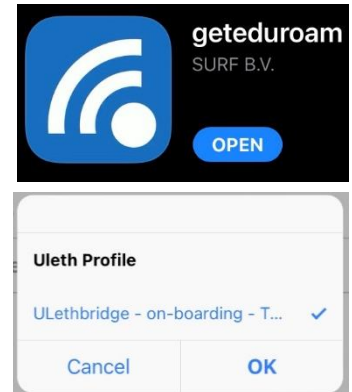
Connecting to the Campus Wi-Fi

***Primary Wi-Fi Network = EDUROAM (“education” + “roam”)**

SMART Devices:

Newer Devices

1. Visit the **App Store** download the free **geteduroam mobile app**
2. Once on the app (while using your Smart device’s data, if you are on-campus), **begin to type the word “Lethbridge”** on the **Institution** field until the auto-populate feature displays “University of Lethbridge”. Select it.
3. Tap on **Select a Profile** under the **Profile** field and tap the **“ULethbridge – on-boarding...”** option until it is checked and coloured blue, tap **Next**
4. Enter your **full ULETH email address** (username@uleth.ca) + **Bridge password** in the appropriate fields, then tap on the **Connect to Network** button.
5. **Allow AND Join** any and all prompts that show up (e.g. adding a hotspot network, joining eduroam, etc.)
 - You may receive a prompt which reads “Unable to join the network ‘ISETest’”; just select OK
6. App should display “Enjoy using eduroam! Wi-Fi is now configured” if all of the above steps were done correctly. It may take a few seconds for the WiFi icon to formally appear
7. Verify you are connected to eduroam and have an IP address.



Older Androids (e.g. Android 10 or older)

1. Navigate to **Settings**, click on **Wi-Fi**
2. Connect to **eduroam**
3. Under **“CA Certificate”** choose **“Do not validate”**, then agree to the notification
4. Under **“Identity”** enter your **FULL university email address** (username@uleth.ca)
5. Under **“Password”** enter your **Bridge password**.
6. Make sure you **leave “Anonymous identity” blank**
7. Verify you are connected to Eduroam (phone display)

Google Nexus

1. Navigate to **Settings**, click on **Wi-Fi**
2. Connect to **eduroam**
3. Under **CA Certificate** choose **Do not validate**, then agree to notification
4. Under **Identity** enter your **FULL university email address** (username@uleth.ca)
5. Under **Password** enter your **Bridge password**.
6. Make sure you **leave “Anonymous identity” blank**
7. Verify you are connected to eduroam (phone display)

iPhone

1. Navigate to **Settings**, click on **Wi-Fi**
2. Connect to **eduroam**
3. Under **Username** enter your **FULL university email address** (username@uleth.ca)
4. Under **Password** enter your **Bridge password**.
5. A **certificate will pop-up, click trust**
6. Verify you are connected to eduroam (phone display)

Laptop Operating Systems:

MAC (iOS)

1. **Turn OFF Airport**
2. Under **System Preferences**, choose **Network**.
3. On the right side area select **Wi-Fi** (confirm the status is **ON**)
4. **Network name** select: **Eduroam**
5. **Mode** should be set to **Automatic**
6. Enter your **full ULETH email address** (username@uleth.ca) + **Bridge password** in the appropriate fields
7. **Verify Certificate**, choose **continue**
8. Next screen type in **your local MAC password** (NOT the same as your ULETH credentials)
9. Click **add**, click **ok**
10. **Turn ON airport**
11. Verify you are connected to eduroam and have an IP address.

Windows 7

1. Open network and sharing center
2. Connect to eduroam (connect automatically)
3. Enter your University Login credentials: username@uleth.ca + Bridge password
4. Window will pop-up saying "the connection attempt could not be completed".
 - a. Ignore this message and hit connect.
5. You may get a window asking to "set network location" if so, please select "work network"
6. Verify you are connected to eduroam and have an IP address

Windows 10

1. Open network and sharing center
2. Connect to eduroam (connect automatically)
3. Enter your University Login credentials: username@uleth.ca + Bridge password
4. Verify you are connected to eduroam and have an IP address

TIP: If your or SMART Device or laptop does not appear to connect to the (non-mobile app) Eduroam WiFi network after multiple attempts, try “forgetting the network” and re-connect to it one more time.

If the above steps do not work, please contact the U of L IT Help Desk at either help@uleth.ca or at 1-403-329-2490.