University of Lethbridge

Connecting to the Campus Wi-Fi



*Primary Wi-Fi Network = EDUROAM ("education" + "roam")

SMART Devices:

Newer Devices

- 1. Visit the App Store download the free geteduroam mobile app
- Once on the app (while using your Smart device's data, if you are on-campus), begin to type the word "Lethbridge" on the Institution field until the autopopulate feature displays "University of Lethbridge". Select it.
- 3. Tap on **Select a Profile** under the **Profile** field and tap the "*ULethbridge onboarding...*" option until it is checked and coloured blue, tap **Next**
- 4. Enter your **full ULETH email address** (<u>username@uleth.ca</u>) + **Bridge password** in the appropriate fields, then tap on the **Connect to Network** button.
- 5. Allow AND Join any and all prompts that show up (e.g. adding a hotspot network, joining eduroam, etc.)
 - You may receive a prompt which reads "Unable to join the network 'ISETest'"; just select OK
- 6. App should display "*Enjoy using eduroam! Wi-Fi is now configured*" if all of the above steps were done correctly. It may take a few seconds for the WiFi icon to formally appear
- 7. Verify you are connected to eduroam and have an IP address.

Older Androids (e.g. Android 10 or older)

- 1. Navigate to Settings, click on Wi-Fi
- 2. Connect to eduroam
- 3. Under "CA Certificate" choose "Do not validate", then agree to the notification
- 4. Under "Identity" enter your FULL university email address (username@uleth.ca)
- 5. Under "Password" enter your Bridge password.
- 6. Make sure you leave "Anonymous identity" blank
- 7. Verify you are connected to Eduroam (phone display)

Google Nexus

- 1. Navigate to Settings, click on Wi-Fi
- 2. Connect to eduroam
- 3. Under CA Certificate choose Do not validate, then agree to notification
- 4. Under Identity enter your FULL university email address (username@uleth.ca)
- 5. Under Password enter your Bridge password.
- 6. Make sure you leave "Anonymous identity" blank
- 7. Verify you are connected to eduroam (phone display)



<u>iPhone</u>

- 1. Navigate to Settings, click on Wi-Fi
- 2. Connect to **eduroam**
- 3. Under Username enter your FULL university email address (username@uleth.ca)
- 4. Under Password enter your Bridge password.
- 5. A certificate will pop-up, click trust
- 6. Verify you are connected to eduroam (phone display)

Laptop Operating Systems:

MAC (iOS)

- 1. Turn OFF Airport
- 2. Under System Preferences, choose Network.
- 3. On the right side area select Wi-Fi (confirm the status is ON)
- 4. Network name select: Eduroam
- 5. Mode should be set to Automatic
- 6. Enter your full ULETH email address (<u>username@uleth.ca</u>) + Bridge password in the appropriate fields
- 7. Verify Certificate, choose continue
- 8. Next screen type in your local MAC password (NOT the same as your ULETH credentials)
- 9. Click *add*, click *ok*
- 10. Turn ON airport
- 11. Verify you are connected to eduroam and have an IP address.

Windows 7

- 1. Open network and sharing center
- 2. Connect to eduroam (connect automatically)
- 3. Enter your University Login credentials: <u>username@uleth.ca</u> + Bridge password
- 4. Window will pop-up saying "the connection attempt could not be completed".a. Ignore this message and hit connect.
- 5. You may get a window asking to "set network location" if so, please select "work network"
- 6. Verify you are connected to eduroam and have an IP address

Windows 10

- 1. Open network and sharing center
- 2. Connect to eduroam (connect automatically)
- 3. Enter your University Login credentials: <u>username@uleth.ca</u> + Bridge password
- 4. Verify you are connected to eduroam and have an IP address

<u>TIP</u>: If your or SMART Device or laptop does not appear to connect to the (non-mobile app) Eduroam WiFi network after multiple attempts, try "forgetting the network" and re-connect to it one more time.

If the above steps do not work, please contact the U of L IT Help Desk at either help@uleth.ca or at 1-403-329-2490.