

# Connecting to the Campus Wi-Fi (Calgary Campus students)

**\*Primary Wi-Fi Network = EDUROAM (“education” + “roam”)**

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## Laptops:

### MAC (iOS)

1. **Turn OFF Airport**
2. Under **System Preferences**, choose **Network**.
3. On the right side area, select **Wi-Fi** (confirm the status is **ON**)
4. **Network name** select: **Eduroam**
5. **Mode** should be set to **Automatic**
6. Enter your **ULETH email** ([username@uleth.ca](mailto:username@uleth.ca)) + **Bridge password** in the appropriate fields
7. **Verify Certificate**, choose **continue**
8. Next screen type in **your local MAC password** (NOT the same as your ULETH credentials)
9. Click **add**, click **ok**
10. **Turn ON Airport**
11. Verify you are connected to eduroam and have an IP address.

### Windows 7

1. Open network and sharing center
2. Connect to Eduroam (should connect automatically)
3. Enter your University Login credentials: [username@uleth.ca](mailto:username@uleth.ca) + Bridge password
4. Window will pop-up saying “the connection attempt could not be completed”.
  - a. Ignore this message and hit connect.
5. You may get a window asking to “set network location” if so, please select “work network”
6. Verify you are connected to Eduroam and have an IP address

### Windows 10

1. Open network and sharing center
2. Connect to Eduroam (should connect automatically)
3. Enter your University Login credentials: [username@uleth.ca](mailto:username@uleth.ca) + Bridge password
4. Verify you are connected to Eduroam and have an IP address

**TIP:** If your laptop does not appear to connect to Eduroam after multiple attempts, try “forgetting the network” and re-connect to it one more time.

# Smart Devices:

## Android (Smartphone)

1. Navigate to **Settings**, click on **Wi-Fi**
2. Connect to **eduroam**
3. Under “**CA Certificate**” choose “**Do not validate**”, then agree to notification
4. Under “**Identity**” enter your **FULL university email address** ([username@uleth.ca](mailto:username@uleth.ca) )
5. Under “**Password**” enter your **Bridge password**.
6. Make sure you **leave “Anonymous identity” blank**
7. Verify you are connected to Eduroam (phone display)

## Google Nexus

1. Navigate to **Settings**, **Wi-Fi** click on
2. Connect to **Eduroam**
3. Under “**CA Certificate**” choose “**Do not validate**”, then agree to notification
4. Under “**Identity**” enter your **FULL university email address** ( [username@uleth.ca](mailto:username@uleth.ca) )
5. Under “**Password**” enter your **Bridge password**.
6. Make sure you **leave “Anonymous identity” blank**
7. Verify you are connected to Eduroam (phone display)

## iPhone

1. Navigate to **Settings**, click on **Wi-Fi**
2. Connect to **Eduroam**
3. Under “**Username**” enter your **FULL university email address** ([username@uleth.ca](mailto:username@uleth.ca))
4. Under “**Password**” enter your **Bridge password**.
5. A **certificate will pop-up**, click “**trust**”
6. Verify you are connected to Eduroam (phone display)

**TIP:** If your smartphone/device does not appear to connect to Eduroam after multiple attempts, try “forgetting the network” and re-connect to it one more time.

\*\*\*If you neither own a personal laptop nor a smart device, please visit the Calgary Campus office so that we can provide you with temporary login credentials to access Bow Valley College’s public computers.

**Additional Questions or Concerns?** Contact the *uLethbridge IT Help Desk* at either [help@uleth.ca](mailto:help@uleth.ca) or at 1-403-329-2490 (Lethbridge Number) for further guidance