



New Student To-do List

Lethbridge campus | Fall 2020

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Today!

Note: You will find department contact details following the To-do List

Essential to-do

- Register for courses – date to be determined | ulethbridge.ca/ross/registration-information
- Course registration is the most important step before the first day of classes
- Choose the actual courses you will take in your first semester
- Visit the website above for tutorials, resources, and tips that guide you through the process, step-by-step
- Questions? Contact the Registrar's Office

- Visit the Next Steps (Fall 2020) website | ulethbridge.ca/future-student/nextsteps
- Next Steps is your go-to for everything you need to do before September
- It includes resources, links, dates, details and contact information
- Questions? Contact Enrolment Services at 403-329-2762

- Sign-up for Family Mail (FAMILY OF STUDENTS ONLY) | ulethbridge.ca/future-student/family-mail
- Family Mail is an opportunity for you, as a family member of a student, to receive emails containing the important and helpful information being sent to your student
- Never miss an important date, deadline, event or opportunity by signing up today
- Questions? Contact Enrolment Services

- Setup your Campus Login | ulethbridge.ca/loginsetup
- Your campus login is necessary to access the Portal, the Bridge, Webmail, Moodle and more.
- To setup your Campus Login:
 - Have your nine-digit uLethbridge ID number and birth date available
 - Visit ulethbridge.ca/loginsetup
 - Follow the steps to select your username, password and security questions
- It is a good idea to change your password regularly. Visit ulethbridge.ca/webtools/account_tools
- Questions? Contact Information Technology Services (ITS) Solutions Centre 403-329-2490

- Apply for uLethbridge awards and scholarships | ulethbridge.ca/bridge
- To apply:
 - Login to the Bridge (ulethbridge.ca/bridge)
 - Click on 'Student'
 - Click on 'Apply for UofL Awards'

- Complete the section below General Awards that is applicable to you
- Deadline to apply is March 15
- Questions? Contact Scholarships and Student Finance 403-329-2585

- Log in and access Webmail, your uLethbridge email account | webmail.ulethbridge.ca
- Webmail is the primary way uLethbridge will communicate with you; check it often.
- Note: If you are unable to log in to your Webmail but can log in to the Bridge, try choosing a new password
 - To change your password, visit the Personal Information section of the Bridge (ulethbridge.ca/bridge), or this website ulethbridge.ca/webtools/account_tools
- Your email address will be your username followed by @uleth.ca (e.g. Luxie T. Pronghorn's username is luxie.pronghorn, so his email address is luxie.pronghorn@uleth.ca)
- Questions? Phone the Information Technology Services (ITS) Solutions Centre
 - Do not email for assistance with login, username or password inquiries. They can only effectively assist you over the phone or in-person.
- Tour ULINK, your student portal | ulink.ulethbridge.ca
- The portal allows centralized access to the information you need to interact with uLethbridge, such as dates and deadlines, grades, account balances, course registration and more!
- Login using your Campus Login
- After you log in, click 'Take a tour' in the top-right corner
- Questions? Contact Information Technology Services (ITS) Solutions Centre
- Download the uLethbridge apps
- Available for iOS and Android devices; search for "uLethbridge"
- Questions? Contact Information Technology Services (ITS) Solutions Centre

- Submit course outlines to have your courses assessed for transfer credit (TRANSFER STUDENTS ONLY) ulethbridge.ca/ross/admission-information/adm_routes/new_transfer
- Only necessary if requested by Admissions
- Detailed course syllabi, materials, notes and textbooks may be requested
- Questions? Contact Admissions 403-382-7134

- Save the dates for upcoming major events
- June 6: Ahead of the Herd
- September 7 and 8: New Student Orientation
- Questions? Contact Enrolment Services

- Download and review the important dates for the Fall 2020 semester
- The fall semester is from September to December
- This list includes deadlines, holidays, when classes begin and end, when final exams begin and end etc.
- Visit ulethbridge.ca/academic-schedule for the full academic schedule and important dates for future semesters
- Questions? Contact the Registrar's Office

- Learn about your ONE Pass membership to uLethbridge's sport and recreation facilities ulethbridge.ca/sportrec/content/memberships-one-pass-membership
- It gives you access to all Centre for Sport and Wellness facilities | ulethbridge.ca/sportrec/content/facilities
- A ONE pass is mandatory for all uLethbridge students and is included in your tuition and fees.
- Questions? Contact Sport and Recreation Services 403-329-2706

- Learn what you can do with the major you've chosen | ulethbridge.ca/ross/ces/what-can-i-do-major
- Get information on some of the career options in your major

- Questions? Contact Career and Employment Services 403-317-5040

Optional to-do

- Apply today for student loans | ulethbridge.ca/ross/student-finance/student-loans
- The process can take up to eight weeks from date of application. Don't wait!
- Questions? Contact Scholarships and Student Finance

- Apply for external awards, scholarships and bursaries (i.e., those not offered by uLethbridge) ulethbridge.ca/ross/student-finance/external-awards
- Questions? Contact Scholarships and Student Finance

- Purchase the computer (hardware) and equipment you require | ulethbridge.ca/information-technology/software-hardware/hardware
- The ITS Solutions Centre can advise on the desktops, laptops, tablets, etc. that will be most effective on campus
- Use the ITS Store and receive an educational discount on Dell and Apple products ulethbridge.ca/information-technology/store/purchase
 - The University recommends Dell and Apple products as they have been extensively tested on campus
- Questions? Contact the Information Technology Services (ITS) Solutions Centre

- Purchase the software and apps you require | ulethbridge.ca/information-technology/software-hardware/software
- The ITS Solutions Centre offers many software titles at reduced educational rates or free of charge
- Microsoft Office 365 is free of charge to all students
 - Visit portal.microsoftonline.com and use the same username and password as your campus login
- Note: The University has a number of on-campus computer labs, each with a wide variety of software available. These labs are available for students to use free of charge
 - For a list of the software in each lab, visit ulethbridge.ca/information-technology/resources-labs/computer-lab-software
- Use the ITS Store and receive an educational discount on additional software through Kivuto ulethbridge.ca/information-technology/store/purchase
- Questions? Contact the Information Technology Services (ITS) Solutions Centre

- Register with the Accommodated Learning Centre (ALC) | ulethbridge.ca/ross/accommodated-learning-centre
- The ALC assists students with exploring and arranging accommodations, supports and funding that will aid in achieving academic success
- What is available to you will depend on your documentation and individual need
- Contact the ALC today to schedule an initial appointment and begin exploring your options
- Questions? Contact the Accommodated Learning Centre (ALC) 403-329-2766

- Apply to a Co-operative Education and Internships program | ulethbridge.ca/ross/ces/career-bridge
- Take your career prospects to new heights – expand your knowledge, gain practical hands-on experience and learn from industry experts
- Arts & Science, Fine Arts, and Public Health students, visit ulethbridge.ca/coop/artsci
- Management students, visit ulethbridge.ca/management/co-op
- Questions? Contact your Co-operative Education office

- Discover the fine arts events taking place on campus and off | ulethbridge.ca/finearts/events
- Many fine arts plays, concerts, exhibitions and events are scheduled during your first semester and beyond
- Visit the website above for the most up-to-date information
- Purchase tickets online (ulethbridge.ca/tickets), call 403-329-2616 or visit the Box Office (W510)
 - Pick-up your copy of the Season at a Glance at the Box Office
- Questions? Contact the Box Office
- Apply for on-campus daycare | ulethbridge.ca/daycare/
- Daycare facilities are on campus for uLethbridge students, faculty and staff with children aged 0 – 6 years
- Questions? Contact the Daycare uleth.ca/daycare/

April

Note: You will find department contact details following the To-do List

Essential to-do

- Register for courses | ulethbridge.ca/ross/registration-information
- Course registration is the most important step before the first day of classes
- Plan the actual courses you will take in your first semester and build a proposed schedule
- Visit the website above for tutorials, resources, and tips that guide you through the process, step-by-step
- Questions? Contact the Registrar's Office
- Determine your tuition and fees | ulethbridge.ca/bridge
- You must be registered in courses for this feature to work
- Tuition and fees won't be officially charged to your account until the first day of classes
- In the meantime, you can use the Registration Fee Assessment to determine the cost of your tuition & fees
 - They will be based on your current course registration (e.g., if you are registered in four courses, it will automatically calculate the fees for four courses.) However, the system only updates once a day. Any changes to your current course registration will not be reflected until the following day
- Here are the steps to access the Registration Fee Assessment
 - Log in to the Bridge: ulethbridge.ca/bridge
 - Click on 'Student'
 - Click on 'Student Account'
 - Click on 'Account Summary by Term'
- Questions? Contact the Cash Office
- View the final exam schedule for the Fall 2020 semester | ulethbridge.ca/ross/final-exam-schedule
- The schedule is subject to change
- Final exams are scheduled based on the time your course is offered and cannot be changed to accommodate holidays or vacations
- Questions? Contact the Registrar's Office

April/May

Note: You will find department contact details following the To-do List

- Housing begins to offer rooms on campus, watch your Webmail | [webmail.uleth.ca](mailto:webmail@uleth.ca)
- Applicable only if you applied to live on campus
- Offers will only be sent to your Webmail address (uLethbridge e-mail account) and have an expiry date. Be sure that you have access to your Webmail and are checking it often
- If you have forwarded your Webmail to another account, regularly check your junk or spam folder as it is possible forwarded emails may be misidentified as spam
- You may also receive a phone call
- Questions? Contact Housing Services

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- Accept your Offer of Accommodation to live on campus
- Applicable only if you received an Offer of Accommodation from Housing
- Accept your offer and pay your deposit by following the instructions on your Offer of Accommodation
 - Be sure to do this before the offers' expiry date
- Questions? Contact Housing Services

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- Confirm your course registration with your Faculty advising office | ulethbridge.ca/ross/academic-advising
- If you would like someone to double-check your course schedule, or still have questions about course registration, contact your Faculty advising office
- Download a verification of enrolment letter | ulethbridge.ca/bridge
- You must be registered in courses for this feature to work
- This document is usually required for RESP's, scholarships etc.
- Here are the steps:
 - Log in to the Bridge: ulethbridge.ca/bridge
 - Click on 'Student'
 - Click on 'Verification of Enrolment Letters'
- Questions? Contact the Registrar's Office

June/July

Note: You will find department contact details following the To-do List

- Plan and prepare for your medical needs | ulethbridge.ca/hr/health-centre
- The Health Centre is an on-campus, full-service medical clinic that provides physician appointments and can assist with your health needs and concerns
- If you have a chronic health condition of any kind, call 403-329-2484 to schedule an initial medical planning appointment
- Always have your provincial health care and extended benefits health insurance cards with you
- Keep them in your purse or wallet
- Your provincial health care card is required to visit the uLethbridge Health Centre, off-campus medical clinics, hospitals, medical testing centres etc.

- Your extended benefit health insurance card may be necessary when you visit a pharmacy, dentist, optometrist etc.
 - Ensure you review and understand what your extended benefit health insurance covers
- Questions about your provincial health card? Contact the Health Centre
- Questions about your extended benefits health insurance card? Contact the Students' Union Health and Dental Plans Administrator

- View your list of your textbooks | ulethbridge.ca/bookstore/get-textbook-list
- You must be registered in courses for this feature to work
- Textfinder will provide you with a list of the required and recommended textbooks for each course
- The system only updates once a day. Any changes to your current course registration will not be reflected until the following day
- Important note – If you are unable to log in to Textfinder but can log in to the Bridge, try choosing a new password
 - To change your password, visit the Personal Information section of the Bridge (ulethbridge.ca/bridge) or this website ulethbridge.ca/webtools/account_tools
- Questions? Contact the Bookstore

- Check your uleth.ca email to enter the parking permit lottery (OFF-CAMPUS STUDENTS ONLY)
- If you will be parking on campus, you need to purchase a parking pass or pay and park
- More information, including prices and lot options can be found at ulethbridge.ca/facilities/parking
- On-campus students can purchase a residence-specific parking pass from Housing Services
- Questions? Contact Parking Services 403-329-2621

Optional to-do

- Register for on-campus sport and recreation programming | ulethbridge.ca/sportrec
- Sport and Recreation offers a wide variety of programming including classes in yoga, kickboxing, kayaking and more
- More details to follow
- Questions? Contact Sport and Recreation Services

- Find a part-time job | <https://careerbridge.ulethbridge.ca/home>
- The Career and Employment Services (CES) job board has a list of part-time jobs currently available
- Contact CES to be added to the contacts list by 'major' and receive relevant information on jobs and careers
- Questions? Contact Career and Employment Services

September

Note: You will find department contact details following the To-do List

Essential to-do

- Attend New Student Orientation –September 7 and 8 | More details to follow
- Save the date!
- Questions? Contact Enrolment Services

- Update your contact information (address, phone number and email) | ulethbridge.ca/bridge
- To view and update your contact information:
 - Log in to the Bridge: ulethbridge.ca/bridge
 - Click on 'Personal Information'
 - Click on and update the following sections:
 - 'Update Address(es) and Phone(s)'
 - 'Update Email Address(es)'
- Questions? Contact the Registrar's Office

- Add Security Services' emergency number to your cell phone – 403-329-2345 | ulethbridge.ca/security
- Security Services is on campus and available 24 hours a day, 365 days a year, and responsible for protecting your personal security and the University's physical resources
- They can always be contacted at the number above
- Questions? Contact Security Services

- Add Safe Walk's number to your cell phone – 403-380-1888 | ulethbridge.ca/security/content/safe-walk
- A safety team (one male and one female) will accompany you to and from any point on campus
- Visit the link above for more details, including hours of operation
- Questions? Contact Security Services

- Sign-up for a uLethbridge key tag | L911, Library | ulethbridge.ca/security/content/key-tags
- Having a key tag on each set of your keys improves the chance of having your lost keys returned to you
- This service is secure and confidential
- Key tags can only be picked-up in person. Visit the Security Services office (L911) next time you're on campus
- Questions? Contact Security Services

- Get your campus ID card | TH218, Turcotte Hall | ulethbridge.ca/information-technology/services/campus-id-cards
- Can be completed in-person at the ITS Solutions Centre (TH218) where your picture will be taken or online web submission
- One piece of government-issued photo ID is required to receive your campus ID card (e.g. drivers license, passport, etc.)
- Questions? Contact the Information Technology Services (ITS) Solutions Centre

- Add money to your Bridge Bucks account | uleth-sp.blackboard.com/eAccounts/AnonymousHome.aspx
- Bridge Bucks turns your campus ID card into an on-campus debit card for the following operations:
 - All food locations outside of the Students' Union building (e.g. Urban Market, Tim Hortons, Starbucks etc.); the Bookstore; print and copy machines; the Library and computing labs; and select uLethbridge vending machines
- Money can be deposited on your account:
 - In-person at the Cash Office, Bookstore, Food Services or at one of the self-serve cash load stations on campus
 - Through the Bookstore's online store | <https://bookstore.ulethbridge.ca/>
- Questions? Contact the Bookstore

- Access on-campus wireless on your devices | uleth.ca/information-technology/services/wireless-network-access
- Select the 'Student@UofL' network
- Enter the same username and password as your campus login
 - When prompted, accept the security certificate
- Questions? Contact the Information Technology Services (ITS) Solutions Centre

- Attend the first day of classes on September 9

- Finalize your schedule before the add/drop deadline – September 15 at 11:59 p.m. | ulethbridge.ca/bridge
- September 24th is the final day you can make any changes to your schedule without financial penalty. After this date, you will need to withdraw from a class and a 'W' will appear on your transcript
- Make any changes to your schedule through the Bridge: ulethbridge.ca/bridge
- Questions? Contact the Registrar's Office

- Pay your tuition and fees | ulethbridge.ca/financial-services/payment-methods
- Fees are due no later than October 1
- A list of payment options is available at the link above
- Questions? Contact the Cash Office

- Attend Club Rush week | ulsu.ca
- Clubs are one of the best ways to pursue some of your interests outside of the classroom
- With over 80 clubs to choose from, there is something for everyone
- If you cannot find a club for one of your interests, start a club. It's easy!
- Questions? Contact the Students' Union VP Student Affairs

- Register for an Alberta health care card | ulethbridge.ca/hr/health-centre/content/health-insurance
(NEW PERMANENT RESIDENTS OF ALBERTA AND INTERNATIONAL STUDENTS)
- A provincial health care card is required to visit the uLethbridge Health Centre, off-campus medical clinics, hospitals, medical testing centres etc.
- It is essential international students register for a health care card
- By law, all Canadian students and landed immigrants must have a provincial health care card
- Register by visiting the Health Centre (SU020) within the first two weeks of arriving on campus. A hold will be placed on your account if registration is not complete within two weeks
- Questions? Contact the Health Centre

- Meet your international student advisor (INTERNATIONAL STUDENTS ONLY) | ulethbridge.ca/international

- Visit the International Centre to meet your student advisor and become familiar with the services offered by the International Centre
- Questions? Contact the International Centre

Optional to-do

- *Move-in to residence –Sunday, September 6* | ulethbridge.ca/housing
- Applicable only if you accepted an offer to live on campus
- Questions? Contact Housing Services

- Cash and receive your student loan | ulethbridge.ca/ross/student-finance/student-loans
- For those who are receiving new student loans or have existing student loans
- Follow the instructions in your student loan package
- Transfer students: have the Scholarships and Student Finance office confirm your enrolment
- Questions? Contact Scholarships and Student Finance

- Join The Herd | gohorns.ca
- The Herd is the student-led spirit club that passionately follows our athletic teams, the uLethbridge Pronghorns
- Herd memberships can only be purchased at the Athletics Office (PE209) or at any Pronghorn home game
- Questions? Contact Athletics

- Register for on-campus intramurals – Date to be determined | communityprograms.ulethbridge.ca
- Intramural registration will commence at 8 a.m. Register as soon as possible as many intramurals fill up quickly
- Don't have a team? No problem, sign up as an individual
- Visit the website above for a list of possible sports
- Questions? Contact Sport and Recreation Services

- Show your uLethbridge pride | ulethbridge.ca/bookstore
- Visit the Bookstore and purchase your first piece of blue and gold uLethbridge merchandise. Wear it proudly around campus – you're a Pronghorn now!
- Questions? Contact the Bookstore

- Sign-up for a Library tour | ulethbridge.ca/lib/self-serve/tours
- The Library is an essential resource for every uLethbridge student. During a Library tour you'll learn to navigate the Library and find the resources you'll need – in-person and online
- Questions? Contact the Library

To-do List Contacts

Department Name & Location	Phone	Email	Website
Accommodated Learning Centre (ALC) (B760)	403-329-2766	alc@uleth.ca	ulethbridge.ca/ross/accommodated-learning-centre
Admissions (SU140)	403-382-7134	admissions@uleth.ca	ulethbridge.ca/ross/admissions
Athletics (PE209)	403-329-2681	braydon.epp@uleth.ca	gohorns.ca
Bookstore (SU210A)	403-329-2611	bookstore@uleth.ca	ulethbridge.ca/bookstore
Box Office (W510)	403-329-2616	boxoffice@uleth.ca	ulethbridge.ca/finearts/events
Campus Mobility Services (TH101)	403-329-2602	parking@uleth.ca	ulethbridge.ca/facilities/parking/
Cash Office (AH144)	403-329-2469	cash.office@uleth.ca	ulethbridge.ca/financial-services/students
Career and Counselling Services (AH153)	403-317-2845	counselling.services@uleth.ca	ulethbridge.ca/ross/ces
Career Bridge (AH151)	403-329-2000	career.bridge@uleth.ca	ulethbridge.ca/careerbridge
Daycare	403-332-4064		ulethbridge.ca/daycare
Enrolment Services (SU065)	403-329-2762	inquiries@uleth.ca	ulethbridge.ca/future-student
Faculty advising offices			
Faculty of Arts & Science Student Program Services (SU060)	403-329-5106	artsci.advising@uleth.ca	ulethbridge.ca/artsci/advising
Faculty of Education Student Program Services (TH421)	403-329-2254	edu.sps@uleth.ca	ulethbridge.ca/education/student-advising
Faculty of Fine Arts Student Program Services (W660)	403-329-2691	finearts.advising@uleth.ca	ulethbridge.ca/finearts/advising
Faculty of Health Sciences Student Program Services Addictions Counselling & Public Health (M3080)	403-329-2649	health.sciences@uleth.ca	ulethbridge.ca/healthsciences/advising
Nursing (M3076)	403-329-2699	nursing@uleth.ca	ulethbridge.ca/healthsciences/advising
Dhillon School of Business Undergrad Programs (M2060)	403-329-2153	dhillon.advising@uleth.ca	ulethbridge.ca/dhillon
Health Centre (SU020)	403-329-2484	healthcentre@uleth.ca	ulethbridge.ca/hr/health-centre
Housing Services (C420)	403-329-2584	housing@uleth.ca	ulethbridge.ca/housing
Information Technology Services (ITS) Solutions Centre (TH218)	403-329-2490	help@uleth.ca	ulethbridge.ca/information-technology
International Centre (SU040)	403-329-2053	international@uleth.ca	ulethbridge.ca/international
Library (Level 10 of the Library Building)	403-329-2265	gsd.library@uleth.ca	ulethbridge.ca/lib
Registrar's Office (SU140)	403-320-5700	regoffice@uleth.ca	ulethbridge.ca/ross
Scholarships and Student Finance (AH151)	403-329-2585	fin.aid@uleth.ca	ulethbridge.ca/ross/student-finance
Security Services (L911)	403-329-2603	uleth.ca/security/contact	ulethbridge.ca/security
Sport and Recreation Services (PE160)	403-329-2706		ulethbridge.ca/sportrec
Students' Union (SU180)	403-329-2222	su.adasst@uleth.ca	ulsu.ca