

Supervision and Leadership Speaker Series Spring 2018

Monday, April 9, 2018 10:30 am to 12:00 noon

Andy's Place AH 100



"Communicate Like a Leader"

By Craig Milner

James Humes, speech writer for five US presidents, once said, "The art of communication is the language of leadership" emphasizing the importance of not just a strong, but an exceptional ability to communicate. However, make no mistake about it, communication is a skill – a learnable skill.

Today's manager works within an extremely fast-paced, complex and dynamic environment. Competing priorities and multiple communication mediums, means messages are often smothered completely or simply misunderstood. In this session, we will both discuss useful techniques aimed at addressing these challenges, as well as uncover important tips used by seasoned practitioners to help them Communicate Like a Leader.

About the presenter: Craig Milner has 20+ years of diverse management experience including positions with industry giants such as General Motors, Procter & Gamble, and PepsiCo – where he was plant manager for Hostess Frito Lay's potato chip operation in Taber, AB. Craig first became involved with the University of Lethbridge's Faculty of Management in 2001 and joined full-time in 2006. He currently teaches core management classes as well as the more practical-oriented Managerial Skill Development.

Along with teaching key management skills, Craig pursues his real passion – high performance teams. For over ten years, he was a visiting faculty member at The Banff Centre for Leadership Development where he redesigned and co-lead their flagship Leading Teams for High Performance course. Currently, Craig is developing a new organizational model that analyzes the design of truly collaborative teams and communities. So, from big business to small entrepreneur; from seasoned manager to high performance team expert, Craig brings with him a wealth of knowledge and unique blend of "real world" experiences.

Please RSVP by April 2, 2018 to Human Resources at Wellness@uleth.ca

For more information contact Katie West at katie.west@uleth.ca