



# 2020 Library Survey

**5th**

time we've  
used LibQUAL+

**544**

responses

**10.7%**

response  
rate

**4.5**

avg. minutes  
to complete

Survey  
Facts

Library  
Use



61% of undergrads use  
resources [at the Library](#)  
at least once a week



91% of grad students use  
[online](#) Library resources  
at least once a week

## You liked...

Feedback

- Friendly, helpful librarians and staff
- Quick interlibrary loans
- Feeling safe in the Library

Suggestions

## You also told us what we need to work on...

### What you asked for

- More journals, databases, and other online resources
- Longer hours for studying
- Improvements to the Library's web presence

### What we're doing

- Advocating for Acquisitions funding to be restored
- Optimizing Acquisitions spending
- Our Public Services Group is investigating 24-hour study space in the Library
- Conducting usability testing to find out how we can best serve you online

Want to learn more? Go to [hdl.handle.net/10133/5811](https://hdl.handle.net/10133/5811)

Thanks to all who completed the survey!